



We have stepped up precautionary measures as the safety of our guests and employees is paramount to us during alert level 3 & 4.

Our measures include:

- **Quality Hotel Room Seal to indicate that guest rooms have not been accessed since they were cleaned**
- **Contactless Guest Check-in/Check-out including plastic shield on front desk**
- **Extra disinfection of high touch areas in guest rooms including light switches and door handles**
- **Increased cleaning frequency of public areas**
- **Reduced paper amenities (like pads and guest compendiums) in rooms**
- **Enhanced cleaning & other changes to common spaces**
- **Enhanced Team Member safety and well-being with personal protective equipment and enhanced training and protocols**
- **Infrared thermometers available at front desk to conduct temperature checks of our guests and employees upon request**
- **Provision of medical masks and gloves for our guests and employees upon request**
- **Hand sanitisers placed at guest contact areas, such as hotel lobbies and conference space.**